

## **WOUB Closed Captioning Issues and Contacts**

All programming distributed by WOUB Public Media complies with the closed captioning requirements established by the Federal Communications Commission as embodied in 47 C.F.R. § 79.1, including regulations concerning closed captioning quality.

Programming provided by WOUB Public Media complies with these regulations by either:

- (i) satisfying the caption quality standards set forth in 47 C.F.R. § 79.1(j)(2);
- (ii) adopting and following the “Video Programmer Best Practices” set forth in 47 C.F.R. § 79.1(k)(1); or
- (iii) being subject to one or more of the captioning exemptions set forth in 47 C.F.R. § 79.1(d), including programming for which the audio is in a language other than English or Spanish and that is not scripted programming that can be captioned using the “electronic news room” technique; interstitial material, promotional announcements, and public service announcements that are 10 minutes or less in duration; and/or programming that consists primarily of non-vocal music.

Questions regarding WOUB Public Media and its captioned program distributions can be directed to the following:

Mr. Steve Skidmore  
Chief Technology Officer  
Phone: 740-593-4927  
Fax: 740-593-0240  
Email: [skidmore@ohio.edu](mailto:skidmore@ohio.edu)

We will make every effort to respond or otherwise resolve your inquiry within 24 hours or 1 business day.

Written Closed Captioning Complaints Should Be Directed to the Following:

Mr. Mark Brewer  
Chief Operating Officer  
WOUB Center for Public Media  
35 South College Avenue, RTVC 395-G  
Athens, OH 45701  
Phone: 740-593-4785  
Fax: 740-593-0240  
Email: [brewer@ohio.edu](mailto:brewer@ohio.edu)

Before sending a formal written complaint, we recommend you first contact Mr. Skidmore. We may be able to resolve your problem immediately without the need for a formal complaint. In any event, we will respond to your complaint within 30 days.