

WOUB Closed Captioning Issues and Contacts

All programming distributed by WOUB Public Media complies with the closed captioning requirements established by the Federal Communications Commission as embodied in 47 C.F.R. § 79.1, including regulations concerning closed captioning quality.

Programming provided by WOUB Public Media complies with these regulations by either:

- (i) satisfying the caption quality standards set forth in 47 C.F.R. § 79.1(j)(2);
- (ii) adopting and following the “Video Programmer Best Practices” set forth in 47 C.F.R. § 79.1(k)(1);
- (iii) being subject to one or more of the captioning exemptions set forth in 47 C.F.R. § 79.1(d), including programming for which the audio is in a language other than English or Spanish and that is not scripted programming that can be captioned using the “electronic news room” technique; interstitial material, promotional announcements, and public service announcements that are 10 minutes or less in duration; and/or programming that consists primarily of non-vocal music.

Questions regarding WOUB Public Media and its captioned program distributions can be directed to the following:

Mr. Steve Skidmore
Chief Technology Officer
Phone: 740-593-4927
Fax: 740-593-0240
Email: skidmore@ohio.edu

We will make every effort to respond or otherwise resolve your inquiry within 24 hours or 1 business day.

Written Closed Captioning Complaints Should Be Directed to the Following:

Ms. Joan Butcher
Director of Program Services
WOUB Public Media
35 South College Street, RTVC 395-G
Athens, OH 45701
Phone: 740-593-1771
Fax: 740-593-0240
Email: pittmanc@ohio.edu

Before sending a formal written complaint, we recommend you first contact Mr. Skidmore. We may be able to resolve the problem immediately without the need for a formal complaint. In any event, we will respond to your complaint within 30 days.

About WOUB Public Media

As a member station of both NPR and PBS, WOUB Public Media is a trusted source of news, local content and educational resources that have proven to be worthy of the time, effort and support of our users. WOUB, an administrative unit of the Scripps College of Communication at Ohio University, is a non-profit, community-supported multimedia organization which provides online and broadcast services, along with non-broadcast educational services and student professional development.